

C.D.M Insurance

Insurance Reinstatement Specialists

Your Partner In Every Claim.

Restoring Properties. Helping Rebuild Lives.

CHAS Accredited Contractor

SafeContractor APPROVED

Facilitiesline

Certified Qualitas IMS ISO 9001 : 2015

Certified Qualitas IMS ISO 45001

Certified Qualitas IMS ISO 14001 : 2015

Providing Quality. Backed By Industry Standards.

claims@cdm.group

023 9200 7222

About Us

CDM Insurance



Established in 2017, CDM Insurance is a Specialist Provider of Insurance Reinstatement Services, restoring Residential and Commercial Properties across the South of the UK, following Fire, Flood, Storm and Accidental Damage.

As part of the wider CDM Group, our team of specialists combines Construction Expertise with a hands-on, customer-Focused approach, delivering quality workmanship, clear communication and reliable project management from initial assessment through to completion. We pride ourselves on building trusted relationships with our partners and providing reassurance when it matters most.

"CDM Insurance is dedicated to operating with Integrity, Openness, and Empathy, ensuring every repair is carried out in line with policy terms while delivering the best possible outcome for Policyholders. We go beyond Property Restoration, helping individuals and families rebuild their homes and their lives, with professionalism, sensitivity, and care, always.

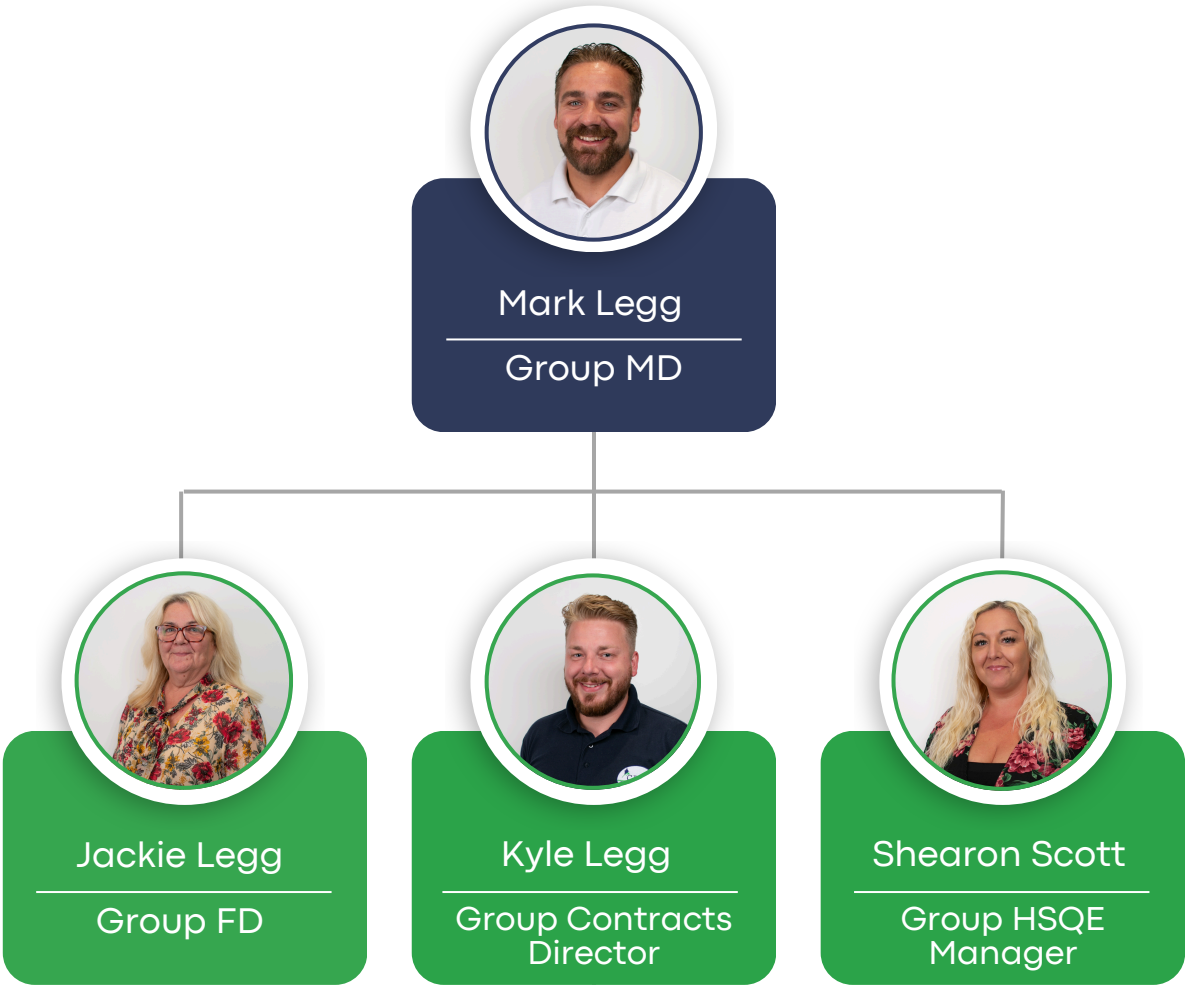
"As a Trusted Specialist in Insurance Repairs, CDM Insurance manages multiple major loss claims efficiently, supported by a strong and reliable supply chain. We maintain strict adherence to all Health and Safety Regulations, ensuring every project is delivered to the highest standards."
-Lewis Filer, Business Development Director

CDM Insurance: Restoring Properties. Rebuilding Confidence.

Meet Our Team

CDM Insurance

CDM Group Leadership & Support Team



Behind CDM Insurance is a dedicated leadership team bringing together experience, expertise and a shared commitment to excellence. Working collaboratively across the wider CDM Group, our team ensures the highest standards of quality, safety and service, providing the knowledge and support needed to deliver outstanding results for our clients and partners.

Strong Leadership. Shared Expertise. Exceptional Standards.

Meet Our Team

CDM Insurance

The CDM Insurance Team



Lauren Hickey

Office Manager



Lewis Filer

Business Development Director



Nick Jarvis

Senior Contracts Manager



Rudy Davis

Trainee Contracts Manager



John-Paul Johnston

Contracts Manager



Joseph Kingham

Contracts Manager



David Dawkins

Contracts Manager



Louise Allen

Claims Handler



Charlie Sinclair

Claims Handler



Stephanie James

Claims Handler

Our Services

CDM Insurance



BER Disposal, Contents Removal & Storage

We provide BER Itemising, Contents Removal, and Secure Storage through our vetted Specialist Supply Chain, ensuring efficient handling and full accountability at every stage.

Cradle-to-Grave Claims Handling

From initial instruction through to final sign-off, we provide dedicated Claims Handlers and Contracts Managers to support our Insurance Partners. This ensures continuity, accountability and clear communication throughout the claims journey, with resources tailored to each client's requirements and instruction volumes.

Asbestos

We provide on-site bulk sampling of suspected asbestos-containing materials (ACMs) through our in-house team, with safe removal and disposal carried out by our vetted specialist supply chain in full compliance with HSE Regulations.

HNW, Major Loss and TLC Claims Management

We have experienced, dedicated Contracts Managers who specialise exclusively in TLC and Major Loss claims, ensuring complex and high-value cases receive the attention, expertise, and communication they deserve.

CDM Insurance provides a fully managed, end-to-end service supporting property and insurance-related incidents, combining specialist technical expertise with coordinated claims handling. Our approach focuses on fast response, accurate assessment, and efficient recovery, ensuring damage is controlled, compliance is maintained, and properties are restored with minimal disruption.

Our Services

CDM Insurance



Drying

Delivered through our vetted supply chain, we provide full structural drying following EOW claims, using specialist equipment to remove moisture safely and efficiently and ensure the property is fully stabilised.

Leak Detection

Delivered through our vetted specialist supply chain, our advanced, non-invasive technology accurately locates leaks, minimising disruption, preventing further damage and enabling swift reinstatement.

Subsidence

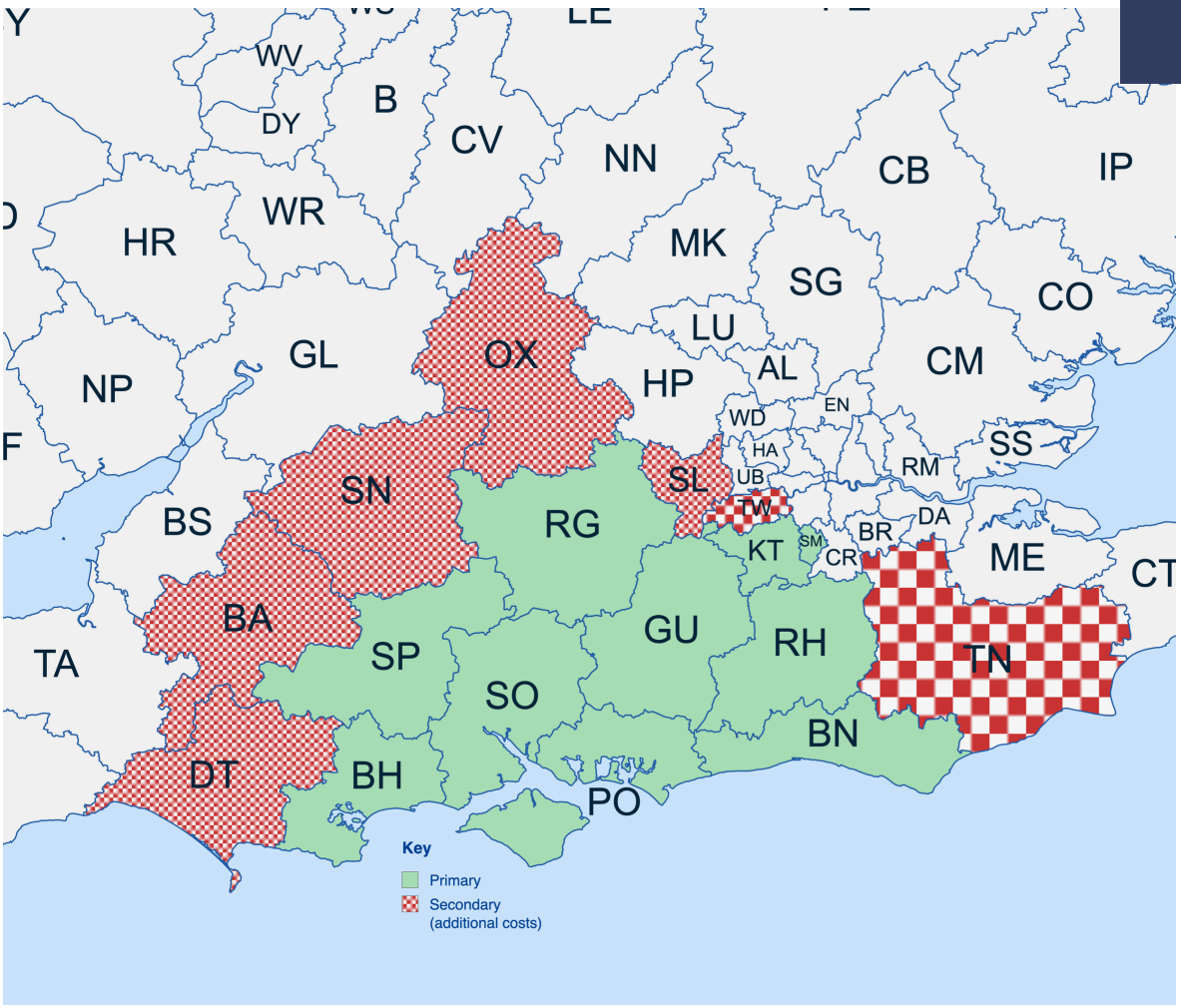
We undertake a range of Subsidence repairs, including: Helifix HeliBar Installations, EML Stitching, and Resin Injection Systems. Our Team is currently completing Helifix training to become an approved Surveying, Specifying, and Repair Contractor.

Drone Surveying

Our drone surveying service provides high-resolution aerial imagery and site data, allowing accurate assessments of roofs, structures, and hard-to-reach areas safely and efficiently.

Areas We Cover

CDM Insurance



Based in Portsmouth, CDM Insurance is proud to provide you with Comprehensive Coverage across Southern England.

Large Primary Area Coverage For Major Loss

Serving RG, BH, RH, BN, SP, KT, SM, PO, SO, and GU postcodes, we deliver exceptional, value-for-money solutions with a focus on personal service and top-quality workmanship on every project. Our Major Loss coverage can extend beyond these areas, depending on the scale and value of the project. For Major Loss enquiries outside our usual coverage area, get in touch to tell us about your project, and we'll do our best to work with you.

We Can Cover the Isle of Wight, DT, BA, SN, OX, SL and TW

With appropriate consideration for additional costs such as travel time, ferry fares, accommodation, and non-productive hours, CDM Insurance can ensure your clients on the Isle of Wight and further afield are fully supported and receive the same high standard of service as those in our primary areas and on the mainland.

Insurance, Accreditations & Compliance

CDM Insurance

Employers' Liability & Public Liability

Contractors' All-Risk Insurance

Professional Indemnity Insurance

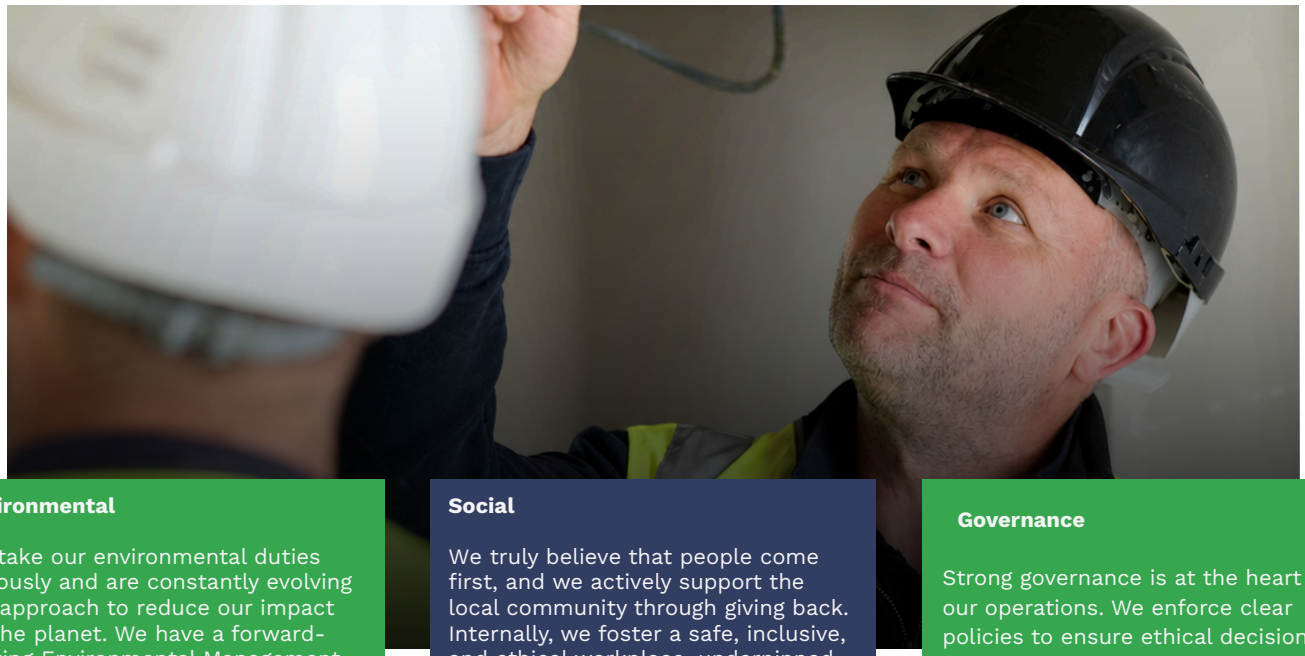
Our Supply Chain Holds Accreditations:

Our Accreditations Offer:

- Comprehensive Protection For Our Clients, Workforce, and Projects
- Demonstrating CDM Insurance's continued commitment to Safety, Accountability, and Professional Excellence, always.

ESG Commitments

Our Impact on the Environment, Society and Company Leadership.



Environmental

We take our environmental duties seriously and are constantly evolving our approach to reduce our impact on the planet. We have a forward-looking Environmental Management Policy supported by clear, actionable targets, including:

- Fleet Sustainability: All vehicles ULEZ compliant and a plan underway to expand our electric vehicle (EV) fleet.
- Waste Management: Working with providers like AnyJunk to divert waste away from landfills.
- Use of local waste disposal services near project sites to reduce carbon emissions and support circular waste practices.

With a structured Waste Management Policy and measurable emissions-reduction goals, we are committed to driving positive environmental change across our operations.

Social

We truly believe that people come first, and we actively support the local community through giving back. Internally, we foster a safe, inclusive, and ethical workplace, underpinned by clear policies, including:

- Whistleblowing Policy: Empowering employees to report concerns confidentially and without fear.
- Diversity and Inclusion Policy: Promoting equality and respect at every level of the organisation.
- Health and Safety Policy: Ensuring the well-being of employees, clients, and contractors on every project.
- A firm stance against unethical labour practices through our Modern Slavery Policy, upholding fair treatment and human rights.

By prioritising social responsibility, we work hard to create a supportive environment for our team, customers, and the communities we serve.

Governance

Strong governance is at the heart of our operations. We enforce clear policies to ensure ethical decision-making, legal compliance, and financial integrity, including:

- Anti-Bribery Policy: Reinforcing transparent business practices.
- Anti-Money Laundering Policy: Ensuring full compliance with financial regulations.
- Vulnerable Customers Policy: Providing extra support and protection for individuals who may need it most.

By maintaining these high standards, we build trust with clients, partners, and stakeholders, delivering services with accountability and integrity.

"Being a responsible business is about more than meeting expectations. It's about making the right decisions, supporting our people, protecting our environment and ensuring that integrity guides everything we do. We want our partners, customers and communities to have confidence in the way we operate, today and for the future."
-Lewis Filer, Business Development Director

CDM Insurance: Doing the Right Thing. Building a Better Future.

Health, Safety & Compliance.

Prioritising Safety, Maintaining Compliance and Upholding the Highest Standards Across Every Project.



Shearon Scott
Group HSQE Manager

"Proudly Leading a Safer Future for CDM Insurance and the Industry"

Our Commitment
At CDM Insurance, Health and Safety sit at the core of everything we do. From planning to completion, we protect the wellbeing of our people, clients, and policyholders through strong leadership, continuous training, and a culture of accountability.

Leadership in Compliance
Our Group Compliance & HSQE Manager, Shearon Scott, leads this mission with a proactive, hands-on approach. Holding multiple ISO Lead Auditor certifications, Shearon strengthens our frameworks, conducts site audits, and supports compliance with relevant HSE and ISO standards.

Driving Continuous Improvement
Through regular audits, incident reviews, and supply-chain engagement, we work to improve not only our own performance but also the wider insurance reinstatement sector. Every project is an opportunity to learn, adapt, and raise the bar for safety and quality.

Our Culture
We believe safety is everyone's responsibility. By fostering openness, respect, and shared ownership, CDM Insurance continues to build environments where people feel safe, valued, and empowered to do their best work.

Safety, Compliance and Quality at Every Stage.
Protecting Our People, Our Partners and Every Property We Restore.

What Our Clients Say

Trusted by our Clients, Valued by our Partners, and Proven Through the Service We Deliver.

C.D.M Insurance

Google ★★★★★

Verified Google Review

"Excellent service and very good five star work. I've been very pleased and good communication throughout the work thank you so much for making my place so beautiful"

K.S. (POLICYHOLDER)

Google ★★★★★

Verified Google Review

"The NFU appointed CDM to effect the reinstatement of our hallway floor and walls after water damage and the whole process from start to finish has been seamless, very professional, and absolutely trouble free. They made sure the remedial work timetable fitted with our own timeframes and the material selection process was first class. We would highly recommend both the NFU and CDM."

G.K. (POLICYHOLDER)

Google ★★★★★

Verified Google Review

"Excellent. Repairs after water damage. Everyone who came was super helpful. Even when they found new things that needed repairing they were quick and efficient to make sure the job got done properly."

S.P. (POLICYHOLDER)

Google ★★★★★

Verified Google Review

"CDM Insurance resolved flood damage politely and kept disruption to a minimum. Each trade involved arrived as indicated and resolved any issues without hesitation- thank you all for respecting our home."

H. J. (POLICYHOLDER)

Let's Work Together.

Your Next Step Towards a Trusted Reinstatement Partner.

Whether you're looking for a reliable Insurance Reinstatement Provider or want to discuss an upcoming project, our team is here to help. Get in Touch with our Team to find out how CDM Insurance can support your requirements.

Let's Restore Your Confidence, Together.

Web: cdm-insurance.co.uk

Email: claims@cdm.group

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Office Location: Unit 14-15, Fairways Business Centre, Airport Service Road, Portsmouth, PO3 5NU

